



THE ROAD TO SUCCESS

INNOVATIVE
EFFICIENT SOLUTIONS
IN PARTNERSHIP WITH
LOCAL AUTHORITIES

NORSEHIGHWAYS.CO.UK

NORSE HIGHWAYS

UNDERSTANDING HOW LOCAL AUTHORITIES WORK

Effective and efficient

Norse Group has a proven track record of providing high-quality, effective services with valuable efficiencies that do not compromise performance levels.

These provide local authorities with stability and continuity for long-term service delivery.

It is their trust in us which is central to our business model.

Unique community benefits

Our blend of commercialism and public sector ethos offers our clients a unique partnership, very different to the traditional outsourcing model.

Norse Group has **21 local authority partnerships** delivering a range of services.

Our partnership model offers a high degree of flexibility and provides benefits such as:

- Direct control by our partner councils
- Rapid and efficient re-deployment of resources
- Ability to adapt to clients' needs without contract re-negotiation.

World-class experience

Your problem is our problem. We share our experience and ideas to flex, react and make life easier for our local authority partners. We focus resources on delivering solutions to meet local priorities in the best way possible.

Creating value

We save local authority partners time and money by taking ownership and accountability for delivery. We keep our promises and comply with legislation to protect your reputation and earn your trust.

What we offer

Our comprehensive service level agreement includes a range of services for local communities, such as highway improvement schemes, emergency response, winter service, laboratory, training and fleet services.

Norse Laboratory Services

Norfolk Partnership Laboratory has developed an enviable reputation for being innovative, giving sound advice and providing cost-effective solutions. Our 'one stop shop' brings together testing and consultancy services for the highways and construction industry.



WE HAVE 21
LOCAL AUTHORITY
PARTNERSHIPS



"Norse Highways has
extensive experience within
their Laboratory to undertake
ground investigations and call
on **specialist contractors**!"

KARL RANDS ASSISTANT DIRECTOR HIGHWAYS SERVICES

We are a UKAS Testing Laboratory (No. 0920), able to perform a comprehensive range of tests both on site and in-lab, as defined in our schedules of accreditation.

- Geo-technical and geo-environmental specialists
- Pavement engineering
- Materials testing
- UKAS accredited test house
- Ground penetrating radar

Norfolk Partnership Laboratory is a centre of excellence in pavement engineering, geo-technical and geo-environmental expertise, and UKAS accredited laboratory testing, offering specialist advice to the local public and private sector.

Norse Highways Training

Fast Lane Training Services provides a high-quality, specialist, flexible service to support organisational and personal development needs in highways and construction training.

Fast Lane Courses

- Confined Spaces
- Street Works NRSWA
- Traffic Management
- Drivers CPC Periodic Training
- Plant Training and Assessment
- Winter Service Operations

As well as nationally recognised qualifications, we offer a range of non-accredited courses for which candidates are awarded a Fast Lane Training Services Certificate of Attendance.

OUR SERVICES:



**Highways
Improvement Schemes**



**Highways
Emergency Response**



**Winter
Service**



**Highways
Laboratory Services**



**Highways
Training Services**



**Highways
Maintenance**



**IMPROVING
PEOPLE'S
LIVES**



WHISTLEFISH COURT NORWICH

PARTNERSHIP IN ACTION

The Norse Highways and Norfolk County Council partnership model is structured to deploy resources optimally, and allow us to be agile and responsive in delivering solutions to meet local priorities - within budget.

Whistlefish Court, in Norwich, is a heavily trafficked route linking 100 properties to the rest of the highway network. Part of this is built above an infilled lime kiln pit, a common feature in Norwich.

Over the years, water erosion had caused significant structural damage to the pavement, leaving the council facing a critical emergency

which required Norse Highways, the client and utility companies to work in partnership to find a solution which met the local community's needs.

Norse Highways was well equipped to handle the incident, having full access to geotechnical expertise through its Highways Laboratory and able to call on sister company Norse Security Services.

This meant that we could undertake a geotechnical engineering assessment and, in conjunction with Norfolk County Council, identify a safe, sustainable, practicable, and affordable solution whilst meeting all site safety requirements, protecting our workforce and the local community.



"The contribution provided by Norse Highways was **significant, professional,** and produced a **durable and quality** outcome for Norfolk"

KARL RANDS ASSISTANT DIRECTOR HIGHWAYS SERVICES

Access to such a range of in-house expertise enabled us to find the most efficient and effective repair methodology, and to keep the local community connected and secure during delivery. Our team worked tirelessly to keep traffic moving and maintain local school access.

We also had to ensure that the public had access to local amenities, community resources and private transport while implementing the engineering solution adjacent to testing ground conditions.

One of our key objectives was to keep the local public and our workforce safe by executing our CDM (Construction, Design and Management) duties as the Principal Contractor.

A collaborative approach with utility companies and refuse collection was also necessary to ensure that all household services were maintained throughout, including overnight security and marshalling residents and visitors outside site hours.

Contact

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BEFORE



AFTER





NORSEHIGHWAYS.CO.UK