



# Infinity

**Professional, reliable maintenance and compliance solutions for schools and academies across the UK**

**[norseinfinity.co.uk](http://norseinfinity.co.uk)**





# Helping to deliver standards and compliance in the education sector

Outsourcing FM services within the education sector is still the preferred option for schools and academies. As budget cuts continue to add pressure, alongside statutory compliance obligations, there is a demand for an affordable solution that provides confidence to school leaders that their premises and services are available and fully functional whenever they need them.

Outsourcing services deliver a number of benefits including:

- proven service efficiencies
- access to skilled and qualified expertise
- improved risk management
- reduced burden
- supports your budgets.

First impressions count, therefore providing safe, warm and inspirational environments for learning is a promise that Infinity will deliver.



# Keeping you compliant

## Managing your building maintenance can be an unwanted distraction when trying to run your school

At Infinity our specialist teams can ease that burden, providing a comprehensive assessment of your building needs to ensure you are meeting statutory compliance and building insurance obligations.

This includes:

- legionella (water hygiene) management
- electrical and mechanical maintenance
- EICR fixed wire testing and portable appliance testing
- gas and electrical safety
- asbestos management
- fire risk assessments, emergency lighting and alarm management
- sports hall and playground equipment maintenance
- lift and DDA equipment maintenance.





# Services you can rely on

**Our service solutions provide peace of mind, enabling you to focus on your school's priorities**

## Our services



**Reactive repairs** - our team will promptly respond (within two hours for emergencies) to any reactive maintenance required on your premises.



**Planned maintenance** - we deliver periodic servicing of chosen assets to keep your school safe and compliant with regulations. You decide which assets we service (priced separately).



**Project management** - we can support and manage any size project on your behalf. This includes decarbonisation, government funded projects, property extensions and much more.

***"These are tough times for the public sector and we were looking for cost efficiencies and less administrative work by joining our services together."***

***We wanted to see innovation and there was considerable interest in our tender from some strong companies. Infinity came across as a business which would really engage its employees – and one that could offer us savings by making the services more efficient."***

**Procurement and Estates Officer**



# Bespoke packages to suit any budget

To ensure our services are an affordable, flexible solution, we create bespoke packages for the schools and academies we work with, allowing you to choose the services required, offering value for money and focused on your priorities.

One of our team will visit your premises to review your current asset and building requirements. We will recommend options for your consideration and allow you to decide which services best meet your requirements and budget; with the opportunity to add or remove services in the future.

Our packages include the following benefits:



**Review of annual condition survey** - our team will review your survey report and suggest any remedial recommendations in line with your budget.



**Peace of mind** - we only employ qualified experts, and if we use any sub-contractors, we will audit the work completed to ensure our high standards are maintained.



**Flexible payments** - spread the cost of the service over the school year with three termly instalments or pay the amount in full.

***"Over the years a good working relationship has been developed with Infinity.***

***There is trust, honesty and an extension to our school family has been created, not just a contractor turning up to do a job.***

***We are fully supported with all our maintenance needs; Infinity share our vision and understand the improvements we are working towards within our school."***

***Bursar, Primary School, Wigan***



# Why choose us?

Our team of engineers have extensive experience, providing FM services to the education sector, working closely with schools to improve the educational environment by maintaining and developing their facilities.



**Local, reliable experts** - our local team allows us to deliver services in house, with these savings passed back to our customers\*.



**Helpdesk support, 24 hours a day** - this service is accessible all year round to respond to any building maintenance or unplanned emergencies, ensuring we deliver the best customer experience\*\*.



**Qualified to deliver** - our commitment to safety and compliance is of upmost importance. Our accreditations include UKAS, NICEIC, LCA and Gas Safe, ensuring we maintain the highest standards possible.



**Client portal** – accessible on any device our online portal, provides you with complete visibility of your building compliance, future work, quote history and our service delivery.

## Contact us today to discuss our service solutions and to arrange a free consultation

### Jayne Mitchinson

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### Terms and conditions

Our packages are created for each individual customer based on a minimum 12 month contract. Our individual prices for planned maintenance services are fixed and reviewed annually in April and September. Prices are available upon request. The client portal is only available to customers who purchase an annual package created by Infinity.

\*\*Our helpdesk can deal with all types of day-to-day reactive repairs, up to a maximum value of £250 on any single order. Works that exceed this value will become planned works and may be subject to further costs, this will be discussed and agreed on an individual basis before commencement. Sub-contractors are only used if we cannot deliver the service internally. All sub-contractors are vetted to ensure continuity to our service delivery.

